FastDespatch

by Kinspeed

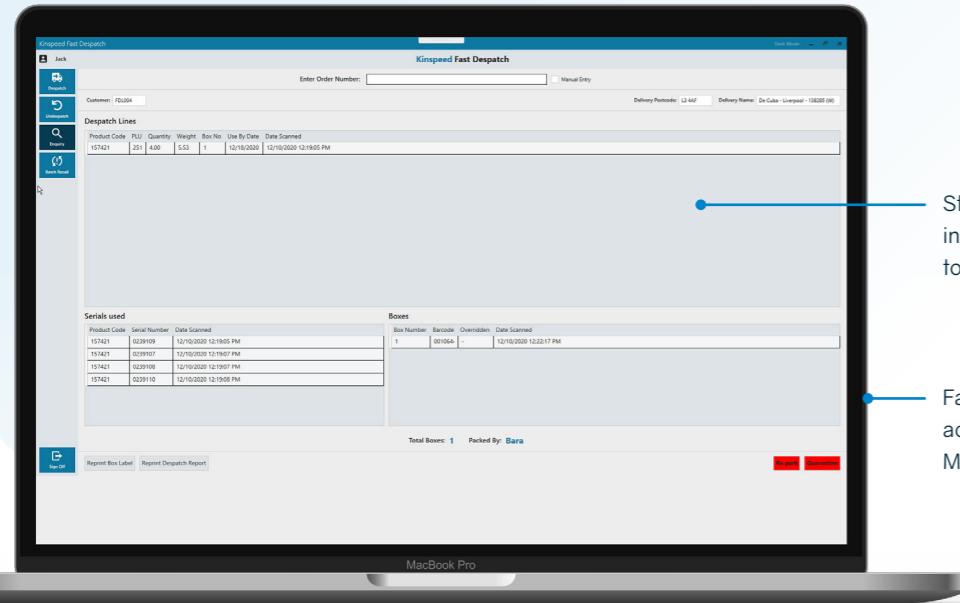## kinspeed

delivering efficient ERP
software solutions

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Our "Fast Despatch" system/application allows goods to be picked, packed, checked, weighed and catch weighted, resulting in the right product being processed to the right customer, in the right quantity, first time!

MacBook Pro

Streamlined, easy to use interface, with quick access to dashboard icons

Fast Despatch software works across Desktop machines, Mobile devices and Tablets

key features

⚠ Batch and Serial Control
Double-checks at picking and despatch stages ensure that no unusable product ever reaches your customer.

Invoices based on weight, not the number of total items
Works with catch weighted product.

100% accuracy
Reduces picking errors and costly returns.
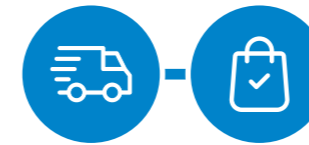
🕐 Real-time Information
With integration between systems, we ensure your data is always available in real-time, including dashboard presentation.

Complete traceability from picking, right through to packing

Scanner Integration

Automated Order Processing and Full Carrier Integration

We have proven solutions that accept orders from your customers in a variety of different sources and formats; from EDI, FTP to mail parsing and AWS. Speed up despatch with direct links to major carriers such as FedEx, Royal Mail & TNT and software such as MetaPack.

case study

Underwood Meat Company

Underwood Meat Company are a long established, Rotherham based supplier and wholesaler of Fresh Meat products.

Working in partnership with Kinspeed since 2002, initially on Sage Line 100, Underwood have expanded their business considerably during this period. They now have main production and distribution sites across the UK, all utilising Sage 200 ERP systems.

Whilst helping to support and maintain a robust ERP system at the heart of their business, Kinspeed have also provided EPOS hardware, software and support during the building of their "Butchers Shop" retail chain - which has now grown to an impressive 9 sites throughout Yorkshire, Nottinghamshire and Derbyshire, since opening the doors of their first site in 2008.

Most recently, after being awarded the contract to supply fresh products to one of the largest pub chains in the UK, Kinspeed have worked with Underwood

Meat Company to develop a completely bespoke and standalone Fast Despatch application, allowing goods to be packed, checked, weighed and catch weighted from any one of their cold storage facilities, resulting in the right product being processed to the right customer, in the right quantity, first time!

The bespoke solution was successful when being demonstrated to a potential client of Underwood. It has led to them obtaining a national contract worth millions of pounds in revenue, resulting in an enormous return on investment and substantial growth.

The company continues to expand in all areas and Kinspeed are proud to be associated with them.

UNDERWOOD MEAT COMPANY

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How FastDespatch Works

Automating processes to remove human error is at the heart of FastDespatch. This begins with receiving customer orders. Many companies receive orders from a variety of sources in different formats, from EDI and FTP to mail parsing and AWS, all of which need to be entered into the main business system. Kinspeed's FastDespatch order solution automatically transfers order data into the business system, ensuring there is no delay in fulfilling customer demand.

testimonial

We are very happy with the new process, it has significantly improved our internal operations and eliminated shortage and quality queries from our customers. This is the most effective enhancement to our business processes ever.

Systems Consultant
Underwood Meat Company

UNDERWOOD MEAT COMPANY

additional features

- ☑ Compares physical weights against calculated weights, including box tolerances
- ☑ Check sell-by dates and serial numbers
- ☑ Supervisor override feature
- ☑ Calculates the box weights in-line with carrier limits, reducing overweight surcharges
- ☑ Runs across multiple terminals
- ☑ Compatible with Sage ERP Systems/Products

As goods are booked into stock, a unique record is created in FastDespatch, recording any number of attributes, from weight and unit quantity to sell-by date and batch number. Using barcode information, every unique asset can be scanned throughout its lifecycle to deliver full supply chain traceability.

FastDespatch delivers customer satisfaction with an accurate order picking process. Using system integrated barcode scanners and unique barcode information, means that when a warehouse operative begins picking an order, FastDespatch will automatically check the sell by date and batch number of the stock, to meet customer requirements. Any issues with the batch or inaccurate picking, prompts FastDespatch to halt the process until the correct stock is picked. This level of automation eliminates manual data entry and provides a fast and accurate distribution process.

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90% reduction in incorrect order picking

90% reduction in incorrect deliveries

75% reduction in number of disputes

50% increase in distribution efficiency

Time and weight-sensitive distribution challenges become increasingly complex with differing units of measure between customer orders and despatched goods. Goods are sold by unit, such as single item or case, but priced by weight. FastDespatch manages Catch Weight for you, ensuring variable weight goods ordered by the customer in units are recorded by weight, for accurate order picking and invoicing.

Goods being packed ready for courier collection are calculated by maximum box weights in line with carrier limits. This ensures overweight surcharges are avoided, especially when packing a multiple box shipment.

Third-party logistics software integration delivers a seamless tracking system for goods once they are collected by a courier. Goods can be fully traced as they are scanned and weighed along their journey to the customer.

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